

28 June 2020

Key Details: Pool Experience Under COVID-19 Restrictions

The swim club will follow guidance provided by the Maryland Department of Health that can be found <https://www.montgomerycountymd.gov/exec/Resources/Files/orders/082-20.pdf> , as well as specific Montgomery County guidance (<https://www.montgomerycountymd.gov/HHS/Resources/Files/HotTopics/PoolGuidanceUpdate61520FINAL.pdf>) . It is important for members to recognize that when we open we will be required to adopt a number of preventative measures to protect against COVID-19. Our policies are more restrictive than government-mandated capacity restrictions with safety at the top of mind. The Board of Directors is meeting regularly and can adjust this system based on feedback or changes in requirements.

Please also read the Solidarity Statement on this webpage and the Lighthouse standard operating procedure. Lighthouse is the company that manages the day-to-day operations of the swim club.

Key impacts to the facilities based on current guidance which will impact members are:

1. Usage numbers: The swim club is limited to 150 people at a time. There will be **two sessions per day**: morning (11am-3pm) and afternoon (4-8pm). At the end of the first session, all members must exit the swim club by 3:20pm. At 3:40pm, members scheduled for the next session may enter. The 8-8:30pm period is reserved for walk-ins.
2. Reservation Online Tool: Members will use SignUpGenius to schedule guaranteed time at the pool. Specific directions for scheduling are listed on the SignUpGenius page. A link will be distributed weekly to sign up.
3. Reservation Process: Scheduling will be carried out by Membership Unit. Each membership unit is LIMITED to reserving/scheduling four (4) guaranteed sessions per week, and limited to reserving 1 Saturday and/or 1 Sunday session. On any day but Saturday or Sunday, members may sign up for 2 sessions in one day. This limit is designed to allow all membership units the chance to have an equal amount of full-time given the limitations on the number of people that can be at the pool at any given time.
4. Walk-ins / Unscheduled Visits: If those pool is not at capacity for a given session, according to SignUpGenius, members may use the pool on a first-come, first-served basis. As space becomes available in a particular session due to members leaving the club (and updating their reservation), members may use the pool in a first-come, first-served basis.
5. Entering the Pool: The lifeguards will be monitoring the people entering the facility and have access to the reservation list on SignUpGenius. The reservation list will be compared to the member list and a record of attendance will be kept.

6. Exiting the club: We ask that members use the SignUpGenius to modify their attendance as they exit the pool. If you do not have electronic access, lifeguards will have access to SignUpGenius in real time and could modify your reservation with your assistance. **NOTE, for you to modify reservation, you must enter a valid email address when making reservation.**

7. The reservation process will be open. That is, members only need the link to sign themselves up for a reserved time. Do not forward this link to non-members.

8. The West Hillandale Board may alter the restrictions on numbers of attendees and/or number of sessions per day based on feedback and usage.

9. Social Distancing: Members must stay at least 6 feet apart (both in and out of the water) from other individuals not from their household.

10. Face Coverings: Members should wear face coverings when interacting with staff or other individuals not from their household, when entering/exiting the facility, or using the restrooms. *Members should not wear face coverings in the water.*

11. Kitchen: The kitchen, ice maker, and refrigerator will be closed. Members can bring coolers and their own food and supplies to enjoy.

12. Wading Pool: The wading pool and entire kiddie area will be closed, as directed by the State of Maryland.

13. Chairs: There will be no chairs available for use for able-bodied members. To enhance hygiene, members must bring and take home their own chair(s). Chairs may not be stored overnight at the pool.

14. Older members or members who are not physically able to carry their own chairs may ask the guards to retrieve a chair from the storage area. This chair should be returned to the storage area after the member leaves. These chairs will be cleaned once per day. If you have concerns about usage, you should bring your own disinfectant wipes.

15. Picnic Tables: The picnic tables will be placed throughout the property to ensure members have an opportunity to eat and maintain social distancing. Picnic tables should not be used in lieu of chairs or storage. Tables on the patio should be kept open for eating, in so far as that is possible.

16. Parties: No parties will be permitted at the pool.

17. Float Day: There will be no "float day" on Sunday.

18. Grills: Grills will be available but members are responsible for their own charcoal and grilling tools.

19. Balls and Toys: There will be no communal toys or balls available for use.
20. Kids 15 or older may be at the pool without an adult.
21. Members should not enter the pool facility if they are sick, have a temperature or show signs of illness, or if they have been in contact with someone identified as having COVID-19.
22. All evening social events will strictly adhere to Maryland and Montgomery County regulations.

Also, bear in mind that these requirements may change overtime. If you are uncomfortable being around others or respecting others social distancing needs, then the pool under these circumstances may not be the right option. Additionally, following the enhanced rules and respecting social distancing is the responsibility of each member.

Coming to the pool is an individual risk decision. The members of the Board of Directors, lifeguards, and the management company are not responsible for enforcing social distancing or the use of masks, it is our collective, yet individual responsibility.

While these changes are significant, we feel strongly and are working hard to ensure that the pool will remain a fun and safe place to visit during this hot summer and we hope all members will consider joining or paying their minimum assessment fee to ensure the financial health and longevity of our treasured community asset.